

STATE OF INDIANA     )  
                                  ) SS:  
COUNTY OF MARION    )

BEFORE THE INDIANA  
COMMISSIONER OF INSURANCE

CAUSE NUMBER: 6626-CO08-0915-025

Anthem Insurance Companies, Inc.  
Respondent,

220 Virginia Avenue  
Indianapolis, IN 46204

NAIC No.: 28207

**FILED**  
OCT 20 2008  
STATE OF INDIANA  
DEPT. OF INSURANCE

**FINAL ORDER**

The Indiana Department of Insurance ("Department") and Anthem Insurance Companies, Inc., ("Respondent"), an insurance company licensed to do business in Indiana, signed an Agreed Entry which purports to resolve all issues involved in the action by the Department regarding their handling of certain claims under policy 339M53679, and which has been submitted to the Commissioner of Insurance (the "Commissioner") for approval.

The Commissioner, after reviewing the Agreed Entry, finds it has been entered into fairly and without fraud, duress or undue influence, and is fair and equitable between the parties. The Commissioner hereby incorporates the Agreed Entry as if fully set forth as attached as Exhibit A herein, and approves and adopts in full the Agreed Entry as a resolution of this matter.

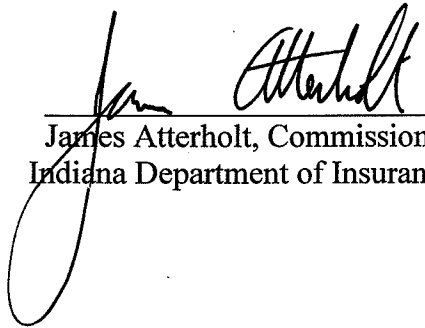
IT IS THEREFORE ORDERED, ADJUDGED AND DECREED by the Commissioner of Insurance:

1. Respondent's handling of a claim under the complainant's family health insurance policy did not comply with Indiana Code Section 27-4-1-4.5(4).
2. Respondent will pay an administrative fine in the amount of five thousand and

dollars (\$5,000.00) within thirty (30) days of the filing of the Commissioner's Final Order.

7. The Department agrees to accept Respondent's compliance with the terms of this agreement as full and final resolution of all issues in regard to their handling of certain claims under policy 339M53679.

ALL OF WHICH IS ORDERED this 20 day of October 2008.



James Atterholt, Commissioner  
Indiana Department of Insurance

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